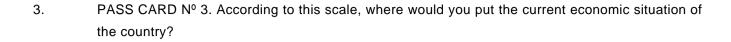
QUESTIONNAIRE

SOCIAL STUDY AND OPINION POLL

December 1997 to January 1998 Work Document No 281 June 1998

- 1. Generally, considering all aspects of your life, how satisfied or dissatisfied do you feel at the moment?
 - (3,1%) 1 VERY DISSATISFIED
- (14,9%) 2 DISSATISFIED
- (20,8%) 3 INDIFFERENT, NEITHER GOOD NOR BAD
- (54,2%) 4 SATISFIED
- (6,5%) 5 VERY SATISFIED
- (0,0%) 8 don't know
- (0,4%) 9 no answer
- 2. On this card (PASS CARD N° 2) there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest effort to solving? Indicate only 3.
- (14,1%) 01 PRICE RISES OR INFLATION
- (16,3%) 02 CORRUPTION
- (37,0%) 03 DELINQUENCY, ASSAULTS, ROBBERIES
- (7,4%) 04 HUMAN RIGHTS
- (27,4%) 05 EDUCATION
- (30,3%) 06 EMPLOYMENT
- (45,8%) 07 POVERTY
- (4,2%) 08 ENVIRONMENT
- (23,6%) 09 DRUGS
- (38,1%) 10 HEALTH
- (26,8%) 11 SALARIES
- (2,3%) 12 INFRASTRUCTURE (public transport, cars, roads, bridges, etc.)
- (12,7%) 13 HOUSING
 - (8,9%) 14 JUDICIAL SYSTEM
- (2,8%) 15 CONSTITUTIONAL REFORM
- (0,5%) 16 don't know
- (1,8%) 17 no answer



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(7,2%) 1 VERY BAD
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(31,7%) 2 BAD

(46,5%) 3 NEITHER GOOD, NEITHER BAD

(13,3%) 4 GOOD

(0,3%) 5 VERY GOOD

(0,4%) 8 don't know

(0,6%) 9 no answer

- 4. CONTINUE WITH CARD N° 3. According to this scale, where would you put your current economic situation?
 - (3,4%) 1 VERY BAD
- (23,3%) 2 BAD
- (48,5%) 3 NEITHER GOOD, NEITHER BAD
- (23,4%) 4 GOOD
- (0,4%) 5 VERY GOOD
- (0,6%) 8 don't know
- (0,5%) 9 no answer
- 5. PASSE CARD N° 5. Thinking of the future, what does you think your economic economic situation will be like in a year?
 - (2,0%) 1 MUCH WORSE
- (12,6%) 2 WORSE
- (40,4%) 3 SAME
- (36,3%) 4 BETTER
- (4,0%) 5 MUCH BETTER
- (4,3%) 8 don't know
- (0,5%) 9 no answer
- 6. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?
- (39,0%) 1 PROGRESSING
- (41,7%) 2 STAGNATING
- (14,7%) 3 IN DECLINE
- (3,2%) 8 don't know
- (1,4%) 9 no answer

- 7. Independent of your political position, do you approve or disapprove of the way Eduardo Frei is managing the Government?
- (33,3%) 1 APPROVE
- (37,1%) 2 DISAPPROVE
- (20,6%) 3 NEITHER APPROVE NOR DISAPPROVE
- (4,5%) 8 don't know
- (4,5%) 9 no answer
- 8. Now, looking at the following political tendencies, which do you identify with or sympathize with the most? With the Opposition, with the Concertation or with the Communists?
- (14,4%) 1 OPPOSITION
- (35,2%) 2 CONCERTATION
- (4,4%) 3 COMMUNISTS
- (1,2%) 4 OTHER
- (35,4%) 5 NONE OF THEM
- (5,7%) 8 don't know
- (3,8%) 9 no answer
- 9. PASS CARD Nº «9». Now, of the following political parties that are represented on this card, which of them do you identify with or sympathize with most?
- (24,1%) 01 CHRISTIAN DEMOCRATIC PARTY (PDC)
- (7,5%) 02 INDEPENDENT DEMOCRATIC UNION (UDI)
- (3,0%) 03 COMMUNIST PARTY OF CHILE (PCCH)
- (6,5%) 04 NATIONAL RENOVATION (RN)
- (4,9%) 05 SOCIALIST PARTY OF CHILE (PS)
- (1,1%) 06 RADICAL SOCIAL DEMOCRATIC PARTY (PRSD)
- (0,4%) 07 PARTY OF THE LIBERAL CENTER (UCL)
- (1,2%) 08 HUMANIST PARTY (AHV)
- (0,2%) 09 PARTY OF THE SOUTH (SOUTH)
- (0,4%) 10 PARTY OF THE PROGRESSIVE CENTER (UCCP)
- (7,7%) 11 PARTY FOR DEMOCRACY (PPD)
- (37,3%) 12 NONE
- (2,5%) 13 don't know
- (3,1%) 14 no answer

- 10. CONTINUE WITH CARD Nº "9". Now, of the following political parties that are represented on this card, which of them do you identify with or sympathize with less?
 - (3,0%) 01 CHRISTIAN DEMOCRATIC PARTY (PDC)
- (13,2%) 02 INDEPENDENT DEMOCRATIC UNION (UDI)
- (29,1%) 03 COMMUNIST PARTY OF CHILE (PCCH)
- (6,5%) 04 NATIONAL RENOVATION (RN)
- (4,1%) 05 SOCIALIST PARTY OF CHILE (PS)
- (0,6%) 06 RADICAL SOCIAL DEMOCRATIC PARTY (PRSD)
- (0,7%) 07 PARTY OF THE LIBERAL CENTER (UCL)
- (1,1%) 08 HUMANIST PARTY (AHV)
- (0,7%) 09 PARTY OF THE SOUTH (SOUTH)
- (2,3%) 10 PARTY OF THE PROGRESSIVE CENTER (UCCP)
- (0,8%) 11 PARTY FOR DEMOCRACY (PPD)
- (27,7%) 12 NONE
- (6,1%) 13 don't know
- (4,0%) 14 no answer
- 11. Who would you say is the most important figure in the current opposition?
- 12. And who would you say is the most important figure in the Concertation except for President Eduardo Frei?
- 13. PASS CARD No 13. As you know, traditionally in our country people define their political positions as being nearer to the Left, the Centre or the Right. On this card different political positions are represented. Please, indicate to me, which you identify with or sympathize with most?
- (12,6%) 1 RIGHT
- (5,7%) 2 CENTER RIGHT
- (5,2%) 3 CENTER
- (10,4%) 4 CENTER LEFT
- (10,1%) 5 LEFT
- (17,1%) 6 INDEPENDENT
- (29,5%) 7 NONE
- (6,4%) 8 don't know
- (2,9%) 9 no answer

14. CONTINUE WITH CARD Nº 13. As you you know, traditionally in our country people define their political positions as being nearer to the Left, the Center or the Right. On this card different political positions are represented. Please, indicate to me, which you identify with or sympathize with less?

| (20,470) | • | 1110111 |
|----------|---|--------------|
| (4,1%) | 2 | CENTER RIGHT |
| (1,9%) | 3 | CENTER |
| (3,7%) | 4 | CENTER LEFT |
| (00 50() | _ | LEET |

(29,5%) 5 LEFT

(20.4%) 1 RIGHT

(2,5%) 6 INDEPENDENT

A ANDRES ALLAMAND

(28,3%) 7 NONE

(6,5%) 8 don't know

(3,0%) 9 no answer

15. PASS CARD No 15. Now I will read you a list of people and I you to tell me what you think of each one of them. If you have not heard of some of these people, please tell me that you don't know them. Using the terms on this card, which term best describes your opinion of each one of them?

% of positive evaluation + very positive of those known

115

| А | ANDRES ALLAMAND | 44,5 |
|---|----------------------------|------|
| В | SOLEDAD ALVEAR | 63,9 |
| С | EDUARDO ANINAT | 39,6 |
| D | NELSON AVILA | 37,0 |
| Ε | PATRICIAN AYLWIN | 55,3 |
| F | SERGIO BITAR | 28,2 |
| G | CARLOS BOMBAL | 46,8 |
| Н | ALBERTO CARDEMIL | 22,9 |
| I | FRANCISCO JAVIER ERRAZURIZ | 24,0 |
| J | CAMILO ESCALONA | 31,6 |
| K | ALBERTO ESPINA | 39,2 |
| L | JAIME ESTEVEZ | 36,6 |
| M | CARLOS FIGUEROA | 30,8 |
| Ν | ALEJANDRO FOXLEY | 56,4 |
| Ñ | EDUARDO FREI | 57,9 |
| 0 | GUIDO GIRARDI | 57,9 |
| Р | SERGIO ONOFRE JARPA | 27,6 |
| Q | ENRIQUE KRAUSS | 37,2 |
| R | RICARDO LAGOS | 68,1 |
| | | |

| S | HERNAN LARRAIN | 22,4 |
|----|------------------|------|
| Т | JOAQUIN LAVIN | 73,3 |
| 0 | PABLO LONGUEIRA | 21,7 |
| V | GLADYS MARIN | 23,9 |
| W | JOVINO NOVOA | 33,4 |
| Χ | CARLOS OMINAMI | 33,9 |
| Υ | SEBASTIAN PIÑERA | 39,1 |
| Z | JAIME RAVINET | 58,7 |
| AA | CAROLINA TOHA | 28,1 |
| ВВ | GABRIEL VALDES | 63,9 |
| CC | ANDRES ZALDIVAR | 49,1 |

16. For each activity that I name, indicate to me if you do it frequently, sometimes or never.

16a. LOOKING at POLITICAL PROGRAMMES ON TELEVISION

(50,4%) 1 NEVER

(41,0%) 2 SOMETIMES

(8,5%) 3 FREQUENTLY

(0,0%) 8 don't know

(0,2%) 9 no answer

16 b. READING NEWS ABOUT POLITICS

(57,2%) 1 NEVER

(34,2%) 2 SOMETIMES

(8,4%) 3 FREQUENTLY

(0,0%) 8 don't know

(0,2%) 9 no answer

16 c. TALKING WITH FAMILY ABOUT POLITICS

(63,4%) 1 NEVER

(29,5%) 2 SOMETIMES

(6,9%) 3 FREQUENTLY

(0,0%) 8 don't know

(0,2%) 9 no answer

16 d. TALKING WITH FRIENDS ABOUT POLITICS

(67,0%) 1 NEVER

(25,6%) 2 SOMETIMES

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(7,2%) 3 FREQUENTLY
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(0,0%) 8 don't know

(0,2%) 9 no answer

16 e. TRYING TO CONVINCE SOMEBODY ABOUT WHAT YOU THINK POLITICALLY

(87,2%) 1 NEVER

(9,3%) 2 SOMETIMES

(3,3%) 3 FREQUENTLY

(0,0%) 8 don't know

(0,2%) 9 no answer

16 f. WORKING OR HAVING WORKED FOR A PARTY OR CANDIDATE

(92,6%) 1 NEVER

(5,7%) 2 SOMETIMES

(1,5%) 3 FREQUENTLY

(0,0%) 8 don't know

(0,2%) 9 no answer

PERSONAL DATA SECTION

Now, please, to finish, some personal and home data

A. What is your date of birth?

(19,7%) 1 18-24

(27,0%) 2 25-34

(19,5%) 3 35-44

(13,7%) 4 45-54

(20,1%) 5 55 and over

B. Which is your civil status?

(53,9%) 1 MARRIED

(30,8%) 2 SINGLE

(3,9%) 3 LIVING WITH SOMEONE

(4,9%) 4 SEPARATED

(5,4%) 5 WIDOW/WIDOWER

(1,0%) 9 no answer

C. Without counting years repeated, how many years of schooling did you have? (2,1%) 0 NONE (6,6%) 1 1 - 3 (19,2%) 2 4-7 (10,6%) 3 8 (completed Primary) (15,2%) 4 9-11 (21,4%) 5 12 (completed Secondary) (16,8%) 6 13-16 (3,1%) 7 17 (4,4%) 8 18 or more (0,6%) 9 no answer D. Are you registered to vote? (81,5%) 1 yes (JUMP TO Q.E) (18,4%) 2 no (PASS TO Q.D1) (0,1%) 9 no answer D.1 Do you plan to register in the electoral rolls to be able to vote in the elections for President in 1999? (32,2%) 1 YE (52,7%) 2 NOT (3,2%) 8 no answer (12,0%) 9 don't know E. What is your main profession and occupation? (0,8%) 01 MANAGER/EXECUTIVE (0,2%) 02 ARMED FORCES (14,7%) 03 EMPLOYEE (6,3%) 04 MANUAL WORKER (7,7%) 05 OTHER (WITH CONTRACT) (2,8%) 06 NON PROFESSIONAL EMPLOYEE OR WORKER (WITHOUT CONTRACT) (3,3%) 07 UNEMPLOYED/LOOKING FOR WORK (27,9%) 08 WORK IN THE HOME (HOUSEWIFE) (0,3%) 09 UNPAID WORK IN BUSINESS OR ACTIVITY OF THE FAMILY (8,7%) 10 PENSIONER, RETIRED, WIDOW/ER, INDEPENDENT MEANS (6,3%) 11 STUDENT (2,4%) 12 INDEPENDENT PROFESSIONAL

- (6,4%) 13 INDUSTRIALIST, SHOPKEEPER, BIG OR SMALL BUSINESSMAN
- (3,0%) 14 CARRY OUT SOME TRADE (ELECTRICIAN, GASFITER, ETC.)
- (2,3%) 15 OCCASIONAL WORK
- (5,3%) 16 CARRY OUT AGRICULTURAL WORK (LABOURER)
- (1,2%) 17 OTHERS
- (0,3%) 18 don't answer

HOME DATA

- F. I shall now mention some household appliances to you and I want you to tell me if you have or don't have each one of them. Please, say yes only if they are in good condition. So do you have..?
- a) REFRIGERATOR
- (77,0%) 1 YES
- (20,5%) 2 NO
- (2,4%) 3. no answer
- b) MICROWAVE
- (18,6%) 1 YES
- (78,9%) 2 NO
- (2,5%) 3 no answer
- c) COMPACT DISCS
- (28,7%) 1 YES
- (68,8%) 2 NO
- (2,5%) 3 no answer
- d) TELEPHONE
- (54,1%) 1 YES
- (43,4%) 2 NO
- (2,5%) 3 no answer
- e) CALEFONT OR WATER HEATER
- (55,3%) 1 YES
- (42,2%) 2 NO
- (2,5%) 3 no answer

f) WASHING MACHINE

(76,6%) 1 YES

(20,9%) 2 NO

(2,5%) 3 no answer

g) COLOUR TV

(83,3%) 1 YES

(14,2%) 2 NO

(2,5%) 3 no answer

h) VIDEO

(29,7%) 1 YES

(67,8%) 2 NO

(2,5%) 3 no answer

i) COMPUTER

(9,4%) 1 YES

(87,9%) 2 NO

(2,7%) 3 no answer

- G. Could you tell me if your home has a motorized vehicle of any type such as: car, van, station wagon or truck?
- (30,7%) 1 YES
- (67,7%) 2 NO
- (1,0%) 8 don't know
- (0,6%) 9 no answer
- G.1 How many?

average: 1,26

- H. I shall now mention some services to you, and I want you to tell me if you or somebody at home has them or not. Do you or they have
- to) CREDIT CARD OR SHOPPING CARD

(48,1%) 1 YES

(49,2%) 2 NO

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(0,1%) 8 don't know
 (2,6%) 9 no answer
b)
        CREDIT CARD OF A BANK OR A FINANCIAL INSTITUTION
(25,0%) 1 YES
(72,0%) 2 NO
 (0,3%) 8 don't know
 (2,6%) 9 no answer
c)
        CURRENT BANK ACCOUNT
(17,1%) 1 YES
(79,9%) 2 NO
 (0,4%) 8 don't know
 (2,6%) 9 no answer
        BANK SAVINGS BOOK OR SAVINGS BOOK OF ANOTHER FINANCIAL INSTITUTION
d)
(49,0%) 1 YES
(47,6%) 2 NO
 (0,7%) 8 don't know
 (2,6%) 9 no answer
I
         Do you have a home help who lives in?
 (1,8%) 1 YES
(97,1%) 2 NO
   (1,1) 9 no answer
Do you have a home help who lives out?
 (6,9%) 1 YES
(91,9%) 2 NO
 (1,1%) 9 no answer
Do you have a butler or a chauffer?
 (0,7%) 1 YES
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(98,1%) 2 NO

(1,2%) 9 no answer

J. Excluding those in domestic service, how many people out of those who live permanently in your homegot paid for working last week?

N∞ of people (average): 1,51

K. Out off the following ranges of incomes that are shown in this card (PASSES CARD K), could you tell me in which of them your household falls, taking into consideration all income for salaries and wagesof everyone who works, pensions, relatives' contributions or friends, rentals and anything else?

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(19,8%) 01 less than $90.000
(16,5%) 02 from $91.000 to $120.000
(9,0%) 03 from $121.000 to $150.000
(6,1%) 04 from $151.000 to $180.000
(5,2%) 05 from $181.000 to $210.000
(4,3%) 06 from $211.000 to $240.000
(5,4%) 07 from $241.000 to $290.000
(6,9%) 08 from $291.000 to $390.000
(7,6%) 09 from $391.000 to $600.000
(3,4%) 10 from $601.000 to $1.000.000
(2,1%) 11 from $1.000.001 to $1.500.000
(0,7%) 12 from $1.500.001 to $2.000.000
(0,5%) 13 from $2.000.001 to $3.000.000
(0,4%) 14 more than $3.000.000
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L. SOCIO-ECONOMIC LEVEL

(7,1%) 16 no answer

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(2,2%) 1 ABC1
(7,9%) 2 C2
(34,8%) 3 C3
(49,1%) 4 D
(5,9%) 5 E
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M. SEX

(48,1%) 1 MALE (51,9%) 2 FEMALE