

QUESTIONNAIRE**SOCIAL STUDY AND OPINION POLL**

June 1997 to July 1997

Work Document N° 271

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1. Generally, considering all aspects of your life, how satisfied or dissatisfied do you feel at the moment?

(2,4%) 1 VERY DISSATISFIED
 (15,0%) 2 DISSATISFIED
 (23,4%) 3 INDIFFERENT, NEITHER GOOD NOR BAD
 (51,4%) 4 SATISFIED
 (7,3%) 5 VERY SATISFIED
 (0,0%) 8 don't know
 (0,5%) 9 no answer

2. On this card there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest effort to solving? Indicate only 3 .

(13,6%) 01 PRICE RISES OR INFLATION
 (17,5%) 02 CORRUPTION
 (34,9%) 03 DELINQUENCY, ASSAULTS, ROBBERIES
 (6,8%) 04 HUMAN RIGHTS
 (25,7%) 05 EDUCATION
 (28,8%) 06 EMPLOYMENT
 (49,8%) 07 POVERTY
 (3,1%) 08 ENVIRONMENT
 (24,1%) 09 DRUGS
 (33,5%) 10 HEALTH
 (28,8%) 11 SALARIES
 (3,6%) 12 INFRASTRUCTURE (public transport, cars, roads, bridges, etc.)
 (17,8%) 13 HOUSING
 (7,2%) 14 JUDICIAL SYSTEM
 (2,5%) 15 CONSTITUTIONAL REFORM
 (1,3%) 16 don't know
 (1,1%) 17 no answer

3. According to this scale, where would you put the current economic situation of the country?

- (5,6%) 1 VERY BAD
- (29,5%) 2 BAD
- (49,3%) 3 NEITHER GOOD, NEITHER BAD
- (14,0%) 4 GOOD
- (0,5%) 5 VERY GOOD
- (0,8%) 8 don't know
- (0,3%) 9 no answer

4. According to this scale, where would you put your current economic situation?

- (2,7%) 1 VERY BAD
- (24,1%) 2 BAD
- (50,7%) 3 NEITHER GOOD, NEITHER BAD
- (21,4%) 4 GOOD
- (0,6%) 5 VERY GOOD
- (0,1%) 8 don't know
- (0,4%) 9 no answer

5. Thinking of the future, what do you think your economic situation will be like in a year?

- (1,0%) 1 MUCH WORSE
- (12,0%) 2 WORSE
- (39,6%) 3 SAME
- (38,5%) 4 BETTER
- (4,3%) 5 MUCH BETTER
- (3,9%) 8 don't know
- (0,7%) 9 no answer

6. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?

- (42,1%) 1 PROGRESSING
- (42,2%) 2 STAGNATING
- (11,2%) 3 IN DECLINE
- (3,4%) 8 don't know
- (1,1%) 9 no answer

7. Independent of your political position, do you approve or disapprove of the way Eduardo Frei is managing the Government?

- (37,7%) 1 APPROVE
- (35,6%) 2 DISAPPROVE
- (15,9%) 3 NEITHER APPROVE NOR DISAPPROVE
- (5,9%) 8 don't know
- (5,0%) 9 no answer

8. In relation to pressure from institutions, groups and people, do you believe that the present government of Eduardo Frei has, in general, acted firmly or weakly?

- (25,1) 1 FIRMLY
- (58,9) 2 WEAKLY
- (11,0) 8 DON'T KNOW
- (5,0) 9 NO ANSWER

9. In relation to pressure from institutions, groups and people, do you believe that the present government of Eduardo Frei has, in general, acted with skill and ability or without skill and ability?

- (33,7) 1 WITH SKILL AND ABILITY
- (48,1) 2 WITHOUT SKILL OR ABILITY
- (12,3) 8 DON'T KNOW
- (5,8) 9 NO ANSWER

10. Y will now read you a list of topics that worry the Government. Please tell me what you think of the work of Eduardo Frei's government in dealing with them, on a scale of 1 to 7, 1 being very bad and 7 being excellent

average

A. UNEMPLOYMNET	3,72
B. EDUCATION	4,49
C. INFLATION OR PRICE RISES	3,78
D. HEALTH	3,69
E. HOUSING	3,49
F. POVERTY	3,03
G. INTERNATIONAL RELATIONS	5,41
H. DELINQUENCY, ASSAULTS AND ROBBERIES	3,07
I. HUMAN RIGHTS	4,04

J ENVIRONMENTAL POLLUTION	3,70
K RELATIONSHIP WITH THE ARMED FORCES	4,58
L CORRUPTION	3,20
M CONGESTION AND TRAFFIC PROBLEMS	3,79
N LABOUR AFFAIRS	3,72
O DRUG ADDICTION AND DRUG TRAFFICKING	3,00
P FRONTIER PROBLEMS (problems with other countries regarding frontiers)	4,05

11. Now, looking at the following political tendencies, which do you identify or sympathize with the most? With the Opposition or with the Concertacion?

- (15,1) 1 OPPOSITION
- (34,0) 2 CONCERTACION
- (39,7) 3 NONE OF THEM (it is not read)
- (7,2) 8 don't know
- (3,9) 9 no answer

12. Now, of the following political parties that are represented on this card, which of them do you identify or sympathize with the most?

- (23,6) 01 CHRISTIAN DEMOCRATIC PARTY (PDC)
- (4,7) 02 INDEPENDENT DEMOCRATIC UNION (UDI)
- (1,6) 03 COMMUNIST PARTY OF CHILE (PCCH)
- (6,6) 04 NATIONAL RENOVATION (RN)
- (5,9) 05 SOCIALIST PARTY OF CHILE (PS)
- (1,1) 06 RADICAL SOCIAL DEMOCRATIC PARTY (PRSD)
- (1,1) 07 UNION OF THE PROGRESSIVE CENTER (UCCP)
- (6,6) 08 PARTY FOR DEMOCRACY (PPD)
- (0,5) 09 OTHER
- (42,4) 10 NONE
- (3,0) 11 DON'T KNOW
- (2,8) 12 NO ANSWER

13. Who would you say that the most important figure in the current Opposition is?

14. And who would you say that the most important figure in the Concertacion is, with the exception of President Eduardo Frei?

15. As you know, traditionally in our country people define their political positions as being nearer to the Left, Centre or Right. On this card different political positions are represented. Please indicate to me, which you identify or sympathize with the most?

- (15,2) 1 RIGHT
- (8,0) 2 CENTER RIGHT
- (10,3) 3 CENTER
- (7,7) 4 CENTER LEFT
- (12,7) 5 LEFT
- (1,4) 6 INDEPENDENT
- (35,7) 7 NONE
- (5,9) 8 DON'T KNOW
- (3,1) 9 NO ANSWER

16. I will now read you a list of people and I want you to tell me what you think of each one of them. If you have not heard of some of these people, please, tell me that you don't know them. Using the terms on this card, which term best describes your opinion of each one of them?

	% positive evaluation + very positive of those known
ANDRÉS ALLAMAND	50,1
SOLEDAD ALVEAR	66,8
JOSÉ PABLO ARELLANO	27,2
PATRICIO AYLWIN	55,0
SERGIO BITAR	30,5
CARLOS BOMBAL	41,3
HERNAN BUCHI	35,8
ANDRÉS CHADWICK	27,2
FRANCISCO JAVIER ERRAZURIZ	38,1
CAMILO ESCALONA	31,6
ALBERTO ESPINA	47,7
JAIME ESTEVEZ	32,1
CARLOS FIGUEROA	35,0
ALEJANDRO FOXLEY	59,1
EDUARDO FREI RUIZ-TAGLE	61,5
JOSÉ MIGUEL INSULZA	35,1
SERGIO ONOFRE JARPA	29,4
ENRIQUE KRAUSS	47,4
RICARDO LAGOS	70,8
HERNAN LARRAIN	33,9
JOAQUIN LAVIN	77,1

GLADYS MARIN	26,9
GUTENBERG MARTÍNEZ	42,8
EVELYN MATTHEI	39,1
JOVINO NOVOA	30,2
CARLOS OMINAMI	35,9
SEBASTIÁN PIÑERA	54,2
JAIME RAVINET	64,4
GABRIEL VALDÉS	56,6
ANDRÉS ZALDIVAR	46,5

17. For each activity that I name, indicate to me if you do it frequently, sometimes or never. READ THE ACTIVITIES ONE BY ONE

17 a. LOOKING AT POLITICAL PROGRAMMES ON TELEVISION

- (51,4) 1 NEVER
- (39,4) 2 SOMETIMES
- (8,3) 3 FREQUENTLY
- (0) 8 DON'T KNOW
- (0,9) 9 NO ANSWER

17 b. READING NEWS ABOUT POLITICS

- (59,4) 1 NEVER
- (32,1) 2 SOMETIMES
- (7,6) 3 FREQUENTLY
- (0) 8 DON'T KNOW
- (0,9) 9 NO ANSWER

17 c. TALKING WITH FAMILY ABOUT POLITICS

- (66,5) 1 NEVER
- (27,4) 2 SOMETIMES
- (5,1) 3 FREQUENTLY
- (0) 8 DON'T KNOW
- (0,9) 9 NO ANSWER

17 d. TALKING WITH FRIENDS ABOUT POLITICS

- (67,0) 1 NEVER
- (27,0) 2 SOMETIMES
- (5,1) 3 FREQUENTLY
- (0) 8 DON'T KNOW
- (0,9) 9 NO ANSWER

17 e. TRYING TO CONVINCING SOMEBODY ABOUT WHAT YOU THINK POLITICALLY

- (88,8) 1 NEVER
- (8,4) 2 SOMETIMES
- (1,9) 3 FREQUENTLY
- (0) 8 DON'T KNOW
- (1,0) 9 NO ANSWER

17 f. WORKING OR HAVING WORKED FOR A POLITICAL PARTY

- (91,0) 1 NEVER
- (6,9) 2 SOMETIMES
- (1,0) 3 FREQUENTLY
- (0) 8 DON'T KNOW
- (1,0) 9 NO ANSWER

18. Do you consider yourself to be a person of the Left or the Right?

- (21,7) 1 LEFT
- (25,4) 2 RIGHT
- (41,7) 3 NEITHER LEFT NOR RIGHT
- (5,0) 8 DON'T KNOW
- (6,2) 9 NO ANSWER

PERSONAL DATA SECTION

Now, please, to finish, some personal data

A. What is your date of birth?

- (19,7) 1 18-24
- (27,0) 2 25-34
- (19,5) 3 35-44
- (13,7) 4 45-54
- (20,0) 5 55 and over

B. What is your civil status?

- (53,5) 1 MARRIED
- (29,9) 2 SINGLE
- (4,3) 3 LIVING WITH SOMEONE
- (4,1) 4 SEPARATED, DIVORCED
- (7,5) 5 WIDOWER
- (0,6) 9 NO ANSWER

C. Without counting years repeated, how many years of schooling did you have?

- (2,8) 1 NONE
- (7,2) 2 1 - 3
- (18,6) 3 4 - 7
- (11,4) 4 8 (completed Primary)
- (16,7) 5 9-11
- (19,3) 6 12 (completed Secondary)
- (20,6) 7 13-17
- (2,8) 8 18 OR MORE
- (0,7) 9 NO ANSWER

D. Do you have a technical qualification or a University degree?

- (25,2) 1 YES
- (73,8) 2 NO
- (0,4) 8 DON'T KNOW
- (0,6) 9 NO ANSWER

E. Are you registered to vote?

- (81,2) 1 YES
- (17,4) 2 NO
- (1,3) 9 NO ANSWER

F. What is your main profession and occupation?

- (0,5) 01 MANAGER OR EXECUTIVE
- (0,5) 02 ARMED FORCES
- (18,7) 03 EMPLOYEE
- (6,4) 04 MANUAL WORKER
- (3,9) 05 OTHER (WITH CONTRACT)
- (2,2) 06 NON PROFESSIONAL EMPLOYEE OR WORKER (WITHOUT CONTRACT)

- (4,1) 07 UNEMPLOYED, OR LOOKING FOR WORK
- (26,8) 08 WORK IN THE HOME
- (0,3) 09 UNPAID WORK IN BUSINESS OR ACTIVITY OF THE FAMILY
- (7,2) 10 PENSIONER, RETIRED, WIDOWER, INDEPENDENT MEANS,
- (7,4) 11 STUDENT
- (1,6) 12 INDEPENDENT PROFESSIONAL
- (6,5) 13 INDUSTRIALIST, SHOPKEEPER, BIG OR SMALL BUSINESSMAN
- (3,0) 14 CARRY OUT SOME TRADE (ELECTRICIAN, PLUMBER, ETC.)
- (3,5) 15 OCCASIONAL WORK
- (5,0) 16 CARRY OUT AGRICULTURAL WORK (LABOURER)
- (1,9) 17 OTHERS
- (0,5) 18 NO ANSWER

G. Do you have any children?

- (75,2) 1 YES
- (24,3) 2 NO
- (0,6) 9 NO ANSWER

H. Which health system do you belong to and are you entitled to benefits?

- (46,1) 1 FONASA OR SNSS
- (22,3) 2 ISAPRE
- (3,0) 3 OTHER SYSTEMS OF BENEFITS (ARMED FORCES AND OTHERS)
- (27,4) 4 DON'T BELONG TO ANY HEALTH SYSTEM
- (0,3) 8 DON'T KNOW
- (0,8) 9 NO ANSWER

HOME DATA

I. I shall now mention some household appliances to you and I want you to tell me if you have or do not have each one of them. Please say yes only if they are in good condition. So, do you have.?

to) Refrigerator

- (73,3) 1 YES
- (24,4) 2 NO
- (2,3) 3 NO ANSWER

b) Microwave

(15,1) 1 YES

(82,7) 2 NO

(2,3) 3 NO ANSWER

c) Compact Discs

(24,3) 1 YES

(73,4) 2 NO

(2,3) 3 NO ANSWER

d) Telephone

(46,0) 1 YES

(51,6) 2 NO

(2,4) 3 NO ANSWER

e) Calfont or water heater

(49,7) 1 YES

(48,1) 2 NO

(2,2) 3 NO ANSWER

f) Washing Machine

(75,4) 1 YES

(22,3) 2 NO

(2,3) 3 NO ANSWER

g) Color TV

(82,7) 1 YES

(15,1) 2 NO

(2,2) 3 NO ANSWER

h) Video equipment

(31,2) 1 YES

(66,5) 2 NO

(2,4) 3 NO ANSWER

i) Computer

(8,6) 1 YES

(88,9) 2 NO

(2,5) 3 DON'T ANSWER

J. Could you tell me if your home has a motorised vehicle of any type such as: car, van, station wagon, pick up or truck?

(28,3) 1 YES

(70,1) 2 NO

(0) 3 ANOTHER

(1,5) 9 NO ANSWER

J1.

How many?

average: 1,28

K. I shall now mention some services to you and I want you to tell me if you or someone at home has them or not. Do you or they have

a) Credit card or Shopping card

(45,7) 1 YES

(51,7) 2 NO

(0,3) 8 DON'T KNOW

(2,4) 9 NO ANSWER

b) Credit card of a Bank or a Financial Institution

(19,3) 1 YES

(77,9) 2 NO

(0,3) 8 DON'T KNOW

(2,5) 9 NO ANSWER

c) Current Bank Account

(13,9) 1 YES

(83,4) 2 NO

(0,2) 8 DON'T KNOW

(2,5) 9 NO ANSWER

d) Bank Savings Book or Savings Book of another Financial Institution

- (47,8) 1 YES
- (49,5) 2 NO
- (0,2) 8 DON'T KNOW
- (2,5) 9 NO ANSWER

L. Do you have a home help who lives in?

- (2,3) 1 YES
- (96,1) 2 NO
- (1,6) 9 NO ANSWER

Do you have a home help who lives out?

- (5,8) 1 YES
- (92,5) 2 NO
- (1,6) 9 NO ANSWER

Do you have a butler or chauffeur?

- (0,7) 1 YES
- (97,7) 2 NO
- (1,6) 9 NO ANSWER

M. How many people out of those who live permanently in your home worked last week? (excluding those in domestic service)

Nº of people (average): 1,49

- (0) 8 DON'T KNOW
- (1,1) 9 NO ANSWER

N. Out of the following ranges of income that are shown on this card, could you tell me in which one of them your household falls, taking into consideration all income for salaries and wages of everyone who works, pensions, relatives or friends contributions, rents and anything else?

- (23,6) 1 LESS THAN \$90.000
- (13,7) 2 \$91.000 TO \$120.000
- (9,6) 3 \$121.000 TO \$150.000
- (8,0) 4 \$151.000 AT \$180.000

(7,0) 5 \$181.000 TO \$210.000
(3,7) 6 \$211.000 TO \$240.000
(4,6) 7 \$241.000 TO \$290.000
(6,4) 8 \$291.000 TO \$390.000
(4,6) 9 \$391.000 TO \$600.000
(2,5) 10 \$601.000 TO \$1.000.000
(0,9) 11 \$1.000.001 TO \$1.500.000
(0,3) 12 \$1.500.001 TO \$2.000.000
(0,4) 13 \$2.000.001 TO \$3.000.000
(0,2) 14 MORE THAN \$3.000.000
(6,7) 15 DON'T KNOW
(7,5) 16 NO ANSWER

O. How many people live permanently in your household? Include babies, children, adults.

N° average: 4,24

P. Socio-economic level

(2,5) 1 ABC1
(4,9) 2 C2
(32,1) 3 C3
(51,3) 4 D
(9,1) 5 E

Q. Sex

(48,1) 1 MALE
(51,9) 2 FEMALE