## QUESTIONNAIRE <br> SOCIAL STUDY AND OPINION POLL <br> June to July 1996 <br> Work Document No 257 <br> September 1996

1. Generally, considering all aspects of your life, how satisfied or dissatisfied do you feel at the moment?

| $(3,2 \%)$ | 1 | VERY DISSATISFIED |
| ---: | :--- | :--- |
| $(15,8 \%)$ | 2 | DISSATISFIED |
| $(24,3 \%)$ | 3 | INDIFFERENT, NEITHER GOOD NOR BAD |
| $(48,4 \%)$ | 4 | SATISFIED |
| $(7,6 \%)$ | 5 | VERY SATISFIED |
| $(0,2 \%)$ | 8 | don't know |
| $(0,4 \%)$ | 9 | no answer |

2. On this card there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest effort to solving? Indicate only 3 .
(13,5\%) 01 PRICE RISES OR INFLATION
(10,3\%) 02 CORRUPTION
(30,4\%) 03 DELINQUENCY, ASSAULTS, ROBBERIES
(6,2\%) 04 HUMAN RIGHTS
(25,8\%) 05 EDUCATION
(26,9\%) 06 EMPLOYMENT
(50,0\%) 07 POVERTY
(9,0\%) 08 ENVIRONMENT
(20,9\%) 09 DRUGS
(42,2\%) 10 HEALTH
(28,6\%) 11 SALARIES
(4,3\%) 12 INFRASTRUCTURE (public transport, cars, roads, bridges, etc.)
(17,9\%) 13 HOUSING
(10,6\%) 14 JUDICIAL SYSTEM
(2,3\%) 15 CONSTITUTIONAL REFORM
(0,7\%) 16 don't know
(0,4\%) 17 no answer
3. According to this scale, where would you put the current economic situation of the country?

| $(7,3 \%)$ | 1 | VERY BAD |
| ---: | :--- | :--- |
| $(30,0 \%)$ | 2 | BAD |
| $(48,0 \%)$ | 3 | NEITHER GOOD, NEITHER BAD |
| $(13,6 \%)$ | 4 | GOOD |
| $(0,6 \%)$ | 5 | VERY GOOD |
| $(0,2 \%)$ | 8 | don't know |
| $(0,4 \%)$ | 9 | no answer |

4. According to this scale, where would you put your current economic situation in comparison with a year ago?
(4,0\%) 1 MUCH WORSE
(22,4\%) 2 WORSE
(44,1\%) 3 THE SAME
(27,0\%) 4 BETTER
(2,4\%) 5 MUCH BETTER
(0,0\%) 8 don't know
(0,2\%) 9 no answer
5. Thinking of the future, what do you think your economic situation will be like in a year?
(2,4\%) 1 MUCH WORSE
(15,3\%) 2 WORSE
(36,4\%) 3 SAME
(33,4\%) 4 BETTER
(8,6\%) 5 MUCH BETTER
(3,9\%) 8 don't know
(0,2\%) 9 no answer
6. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?
(44,7\%) 1 PROGRESSING
(39,3\%) 2 STAGNATING
(12,8\%) 3 IN DECLINE
(2,5\%) 8 don't know
(0,8\%) 9 no answer
7. All governments have good and bad things about them. Taking into consideration all the good things and the bad of Eduardo frei's current Government, what which mark would you give it, from 1 to 7,1 being terrible and 7 being excellent?

Average mark: 4,72
$(1,8) 8$ DON'T KNOW
$(1,8) 9$ NO ANSWER
8. Independently of your political position, do you approve or disapprove of the way Eduardo Frei is managing the Government?
(43,6\%) 1 APPROVE
(38,2\%) 2 DISAPPROVE
(15,8\%) 3 NEITHER APPROVE NOR DISAPPROVE
(3,9\%) 8 don't know
(3,6\%) 9 no answer
9. Now, let us only consider the economic area. Independently of your political position, do you approve or disapprove of the way Eduardo Frei is managing the economy of the country?
$(41,3) 1$ APPROVE
$(38,2) 2$ DISAPPROVE
$(11,4) 3$ NEITHER APPROVE NOR DISAPPROVE
$(5,5) 8$ DON'T KNOW
$(3,6) 9$ NO ANSWER
10. And now, let us only consider the political area. Independently of your political position, do you approve or disapprove of the way Eduardo Frei is managing the the genenral political affairs of the country?
$(33,4) 1$ APPROVE
$(38,4) 2$ DISAPPROVE
$(13,3) 3$ NEITHER APPROVE NOR DISAPPROVE
$(10,1) 8$ DON'T KNOW
$(4,8) \quad 9$ NO ANSWER
11. I will now read you a list of topics that worry the Government. Please tell me what you think of the work of Eduardo Frei's government in dealing with them, on a scale of 1 to 7 , 1 being very bad and 7 being excellent

average

## A. UNEMPLOYMNET <br> 3,83

B. EDUCATION 4,87
C. INFLATION OR PRICE RISES

3,74
D. HEALTH 3,90
E. HOUSING 4,45
F. POVERTY 3,35
G. INTERNATIONAL RELATIONS 5,48
H. DELINQUENCY, ASSAULTS AND ROBBERIES 3,16
I. HUMAN RIGHTS 4,26

J ENVIRONMENTAL POLLUTION 3,46
K RELATIONSHIP WITH THE ARMED FORCES 4,78
L CORRUPTION 3,56
M CONGESTION AND TRAFFIC PROBLEMS 3,69
N LABOUR AFFAIRS 3,83
O DRUG ADDICTION AND DRUG TRAFFICKING 3,36
P FRONTIER PROBLEMS
(problems with other countries regarding frontiers) 4,02
12. In relation to pressure from institutions, groups and people, do you believe that the present government of Eduardo Frei has, in general, acted firmly or weakly?
$(34,2) 1$ FIRMLY
$(55,6) 2$ WEAKLY
$(7,8) 8$ DON'T KNOW
$(2,5) 9$ NO ANSWER
13. In relation to pressure from institutions, groups and people, do you believe that the present government of Eduardo Frei has, in general, acted with skill and ability or without skill and ability?
$(37,4) 1$ WITH SKILL AND ABILITY
$(49,2) 2$ WITHOUT SKILL OR ABILITY
$(10,5) 8$ DON'T KNOW
$(2,9) 9$ NO ANSWER
14. Now, looking at the following political tendencies, which do you identify or sympathize with the most? With the Opposition or with the Concertacion?
$(18,4) 1$ OPPOSITION
$(40,9) 2$ CONCERTACION
$(31,7) 3$ NONE OF THEM (it is not read)
$(6,4) 8$ don't know
$(2,7) 9$ no answer
15. Now, of the following political parties that are represented on this card, which of them do you identify or sympathize with the most?
$(24,7) \quad 01$ CHRISTIAN DEMOCRATIC PARTY (PDC)
$(10,2) \quad 02$ PARTY FOR DEMOCRACY (PPD)
$(1,4) 03$ COMMUNIST PARTY OF CHILE (PCCH)
(1,5) 04 RADICAL SOCIALIST DEMOCRATIC PARTY (PRSD)
$(5,9) \quad 05$ SOCIALIST PARTY OF CHILE (PS)
$(8,0) 06$ NATIONAL RENOVATION (RN)
$(4,0) \quad 07$ INDEPENDENT DEMOCRATIC UNION (UDI)
$(2,4) \quad 08$ PARTY OF THE PROGRESSIVE CENTER (UCCP)
(0) 09 PARTY OF THE SOUTH (SOUTH)
$(1,0) 10$ HUMANIST PARTY (AHV)
$(0,3) 11$ PARTY OF THE LIBERAL CENTER (UCL)
$(36,8) \quad 12$ NONE
$(2,0) 13$ DON'T KNOW
$(1,8) 14$ NO ANSWER
16. Who would you say that the most important figure in the current opposition is?
17. And who would you say that the most important figure in the Concertacion is, except for President Eduardo Frei?
18. As you know, traditionally in our country people define their political positions as being nearer to the Left, Centre or Right. On this card different political positions are represented. Please indicate to me, which you identify or sympathize with the most?
$(15,4) \quad 1$ RIGHT
$(10,8) 2$ CENTER RIGHT
$(15,9) 3$ CENTER
$(11,6) 4$ CENTER LEFT
$(11,7) 5$ LEFT
$(2,4) 6$ INDEPENDENT
$(27,1) 7$ NONE
$(3,8) 8$ DON'T KNOW
$(1,4) 9$ NO ANSWER
19. I will now read you a list of people and I want you to tell me what you think of each one of them. If you have not heard of some of these people, please, tell me that you don't know them. Using the terms on this card, which term best describes your opinion of each one of them?
\% positive evaluation + very positive of those known
A. ANDRÉS ALLAMAND 54,9
B. SOLEDAD ALVEAR 62,8
C. GENARO ARRIAGADA 35,8
D. PATRICIAN D. AYLWIN 63,3
E. CARLOS BOMBAL 42,7
F. HERNAN BUCHI 32,1
G. SERGIO DIEZ 37,8
H. FRANCISCO JAVIER ERRAZURIZ 37,4
I. CAMILO ESCALONA 29,4
J. ALBERTO ESPINA 47,7
K. ALEJANDRO FOXLEY 59,0
L. EDUARDO FREI RUIZ-TAGLE 63,2
M. SERGIO ONOFRE JARPA 32,2
N. RICARDO LAGOS 66,6
O. HERNAN LARRAIN 29,3
P. JOAQUIN LAVIN 60,3
Q. PABLO LONGUEIRA 23,9
R. LUIS MAIRA 32,8
S. GLADYS MARIN 25,1
T. GUTENBERG MARTÍNEZ 38,0
U. JOVINO NOVOA 32,4
V. CARLOS OMINAMI ..... 41,2
W. SEBASTIÁN PIÑERA ..... 51,8
X. JAIME RAVINET ..... 57,3
Y. JORGE SCHAULSOHN ..... 40,7
Z. GABRIEL VALDÉS ..... 63,5
AA. ADOLFO ZALDIVAR ..... 38,6
AB. ANDRÉS ZALDIVAR ..... 50,7
20. For each activity that I name, indicate to me if you do it frequently, sometimes or never. READ THE ACTIVITIES ONE BY ONE
20 a. LOOKING AT POLITICAL PROGRAMMES ON TELEVISION ..... \%
$(47,3) 1$ NEVER
$(44,7) 2$ SOMETIMES
$(7,8) 3$ FREQUENTLY
(0) 8 DON'T KNOW
$(0,3) 9$ NO ANSWER
20 b. READING NEWS ABOUT POLITICS ..... \%
$(56,6) 1$ NEVER
$(33,5) 2$ SOMETIMES
$(9,6) 3$ FREQUENTLY
(0) 8 DON'T KNOW
$(0,3) 9$ NO ANSWER
20 c. TALKING WITH FAMILY ABOUT POLITICS ..... \%
$(66,3) 1$ NEVER
$(26,9) 2$ SOMETIMES
$(6,5) 3$ FREQUENTLY
(0) 8 DON'T KNOW
$(0,2) 9$ NO ANSWER
20 d. TALKING WITH FRIENDS ABOUT POLITICS\%
$(65,4) 1$ NEVER
$(27,2) 2$ SOMETIMES
$(7,2) 3$ FREQUENTLY
(0) 8 DON'T KNOW
$(0,2) 9$ NO ANSWER

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20 e. TRYING TO CONVINCE SOMEBODY ABOUT WHAT YOU THINK POLITICALLY
    %
    (86,0) 1 NEVER
    (10,3) 2 SOMETIMES
    (3,4) 3 FREQUENTLY
    (0) 8 DON'T KNOW
    (0,3) 9 NO ANSWER
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20 f. WORKING OR HAVING WORKED FOR A POLITICAL PARTY
\%
$(90,1) 1$ NEVER
$(7,7) 2$ SOMETIMES
$(2,0) 3$ FREQUENTLY
(0) 8 DON'T KNOW
$(0,2) 9$ NO ANSWER

Now, we want to ask you some questions about the Free Trade treaty between Argentina, Brazil, Uruguay and Paraguay, also known as MERCOSUR.
21. How much have you heard or read about MERCOSUR? Have you heard or read a lot, some, a little or nothing?
$(5,7) 1$ A LOT
$(16,2) 2$ SOME
$(48,4) 3$ A LITTLE
$(27,2) 4$ NOTHING
$(2,2) 8$ DON'T KNOW
$(0,2) 9$ NO ANSWER
22. The Government has announced the signature of a Free Trade Agreement between Chile and MERCOSUR. Do you think that this agreement, in general, will be beneficial or harmful for the people of this country?
$(48,6) 1$ GENERALLY BENEFICIAL
$(19,2) 2$ GENERALLY HARMFUL
$(10,9) 3$ NEITHER THE ONE, NOR THE OTHER
$(20,5) 8$ DON'T KNOW
$(0,9) 9$ NO ANSWER

## PERSONAL DATA SECTION

Now, please, and to finish, some personal data
A. How old are you?
$(19,7) \quad 1 \quad 18-24$
$(27,0) 2$ 25-34
$(19,5) \quad 3 \quad 35-44$
$(13,7) \quad 4 \quad 45-54$
$(20,1) 555$ and over
B. Which is your civil status?
$(54,9) 1$ MARRIED
$(29,5) 2$ SINGLE
$(5,6) 3$ LIVING WITH SOMEONE
$(3,7) 4$ SEPARATED, DIVORCED
$(5,9) 5$ WIDOW/ER
$(0,4) 9$ NO ANSWER
C. Without taking into account years repeated, how many years of education do you have?
$(3,3) \quad 1 \quad$ NONE
$(7,7) 2$ 1-3
$(21,3) \quad 3 \quad 4-7$
$(9,5) 48$ (completed Primary education)
$(14,9) \quad 5 \quad 9-11$
19,4) 612 (completed Secondary school)
$(19,2) \quad 7 \quad 13-17$ (Higher education completed or not completed)
$(4,1) \quad 8 \quad 18$ or more
$(0,4) 9$ NO ANSWER
D. Are you registered to vote?
$(81,5) 1$ YES
$(18,0) 2$ NO
$(0,4) 9$ NO ANSWER
E. What is your main profession or occupation?
$(1,3) 01$ MANAGER/EXECUTIVE
$(0,2) 02$ ARMED FORCES
$(14,7) 03$ EMPLOYEE
$(7,3) \quad 04$ MANUAL WORKER
$(5,0) 05$ OTHER (WITH CONTRACT)
$(4,3) 06$ UNEMPLOYED, LOOKING FOR WORK
$(29,5) 07$ HOUSEHOLD WORK
$(6,7) \quad 08$ PENSIONER, RETIRED,WIDOW/ER, INDEPENDENT MEANS
$(5,6) 09$ STUDENT
$(2,6) 10$ INDEPENDENT PROFESSIONAL
(6,6) 11 INDUSTRIALIST, SHOPKEEPER, BIG OR SMALL BUSINESSMAN
$(3,2) 12$ CARRY OUT SOME TRADE (ELECTRICIAN, PLUMBER, ETC.)
$(4,7) 13$ OCCASIONAL WORK
$(5,9) 14$ CARRY OUT AGRICULTURAL WORK (LABOURER)
$(2,2) 15$ OTHERS
$(0,3) 16$ NO ANSWER
F. Do you have children?
$(72,8) 1$ YES
$(27,0) 2$ NO
$(0,2) 9$ NO ANSWER
G. Which of these alternatives corresponds to your relationship with the family who live in thishouse?
$(32,9) 1$ HEAD OF THE HOUSEHOLD
$(37,4) 2$ HOUSE WIFE
$(22,4) 3$ SON/DAUGHTER
$(1,0) 4$ GRANDSON/GRANDDAUGHTER
$(4,0) 5$ OTHER MEMBER OF THE FAMILY
$(2,1) 6$ RELATIVE
$(0,2) 9$ NO ANSWER
H. How many people live permanently in this house?
Number of people average: 4,29

I shall now mention some household appliances to you and I want you to tell me if you have or do not have each one of them. Please say yes only if they are in good condition. So, do you have.?
a) Refrigerator
\%
$(73,2) \quad 1$ YES
$(25,6) 2$ NO
$(1,2) 3$ NO ANSWER
b) Microwave
\%
$(13,9) 1$ YES
$(84,9) 2$ NO
$(1,2) 3$ NO ANSWER
c) Compact Discs
\%
$(19,0) 1$ YES
$(79,8) 2$ NO
$(1,2) 3$ NO ANSWER
d) Telephone \%
$(45,9) 1$ YES
$(53,0) 2$ NO
$(1,1) 3$ NO ANSWER
e) Calefont or water heater \%
$(51,1) 1$ YES
$(47,8) 2$ NO
$(1,1) 3$ NO ANSWER
f) Washing Machine \%
$(71,9) \quad 1$ YES
$(27,0) 2$ NO
$(1,1) 3$ NO ANSWER
g) $\quad$ Color TV
$(77,6) 1$ YES
$(21,3) 2$ NO
$(1,1) 3$ NO ANSWER
h) Video equipment
\%
$(32,9) \quad 1 \mathrm{YES}$
$(65,9) 2$ NO
$(1,2) 3$ NO ANSWER
i) Computer
$(8,9) 1$ YES
$(89,8) 2$ NO
$(1,3) 3$ NO ANSWER
$J \quad$ Thinking about your house,
a. How many rooms do you have (excluding kitchen and bathroom)?

Average № of rooms: 3.9
b. And how many bathrooms?

Average № of bathrooms: 1.17
c. And is it owned, rented, given or borrowed?
$(71,0)$ OWNED
$(16,3)$ RENTED
$(10,9)$ GIVEN OR BORROWED
$(1,8)$ NO ANSWER
K. Could you tell me if your home has a motorised vehicle of any type such as: car, van, station wagon, pick up or truck?
\%
$(33,0) 1$ YES
$(66,5) 2$ NO
(0) 3 OTHER
$(1,4) 9$ NO ANSWER
la. How many? average: 1,28
L. I shall now mention some services to you and I want you to tell me if you or someone at home has them or not. Do you or they have
a) Credit card or Shopping card \%
$(46,8) \quad 1$ YES
$(51,6) 2 \mathrm{NO}$
$(0,5) 8$ DON'T KNOW
$(1,1) 9$ NO ANSWER
b) $\quad$ Credit card of a Bank or a Financial Institution \%
$(23,4) \quad 1$ YES
$(74,8) 2 \mathrm{NO}$
$(0,7) 8$ DON'T KNOW
$(1,1) 9$ NO ANSWER
c) Current Bank Account \%
$(18,2) 1$ YES
$(80,2) 2 \mathrm{NO}$
$(0,5) 8$ DON'T KNOW
$(1,8) 9$ NO ANSWER
d) Bank Savings Book or Savings Book of another Financial Institution \%
$(55,6) \quad 1$ YES
$(42,7) \quad 2 \mathrm{NO}$
$(0,6) 8$ DON'T KNOW
$(1,1) \quad 9$ NO ANSWER
M. Do you have a home help who lives in?
\%
$(2,7) \quad 1$ YES
$(96,5) \quad 2 \mathrm{NO}$
$(0,8) 9$ NO ANSWER

Do you have a home help who lives out?
\%
$(8,4) \quad 1$ YES
$(90,9) \quad 2 \mathrm{NO}$
$(0,7) \quad 9$ NO ANSWER

Do you have a butler or chauffeur?
\%
$(0,5) \quad 1$ YES
$(98,6) 2$ NO
$(0,8) 9$ NO ANSWER
N. Which of the following alternatives shows how you mainly heat your house?
$(11,4) 1$ WITH BRAZIER
$(7,7) 2$ WITH AN OPEN FIRE (WOOD) OR SALAMANDER
$(35,8) 3$ WITH A PARAFFIN HEATER
$(15,0) 4$ WITH GAS HEATER
$(2,6) 5$ WITH ELECTRIC HEATER
$(13,0) 6$ WITH GAS OR WOOD KITCHEN STOVE
$(0,7) 7$ WITH CENTRAL HEATING
$(12,7) 8$ DON'T HAVE HEATING
$(0,3) 9$ DON'T KNOW
$(0,8) 10$ NO ANSWER
O. How many people of those who live permanently in the household worked last week?

Average number of people: 1,49
$(0,2) 8$ DON'T KNOW
$(1,1) 9$ NO ANSWER
P. Out of the following ranges of income that are shown on this card, could you tell me in which one of them your household falls, taking into consideration all income for salaries and wages of everyone who works, pensions, relatives or friends contributions, rents and anything else?
\%
$(27,9) \quad 1$ LESS THAN $\$ 90.000$
$(12,7) 2$ \$91.000 TO \$120.000
$(9,0) 3 \quad \$ 121.000$ TO \$150.000
$(7,2) 4$ \$151.000 AT \$180.000
$(5,3) 5 \quad \$ 181.000$ TO \$210.000
$(3,7) 6 \quad \$ 211.000$ TO \$240.000
$(5,9) 7 \quad \$ 241.000$ TO \$290.000
$(5,9) \quad 8 \quad \$ 291.000$ TO \$390.000
$(7,1) \quad 9 \quad \$ 391.000$ TO \$600.000
$(3,1) \quad 10 \$ 601.000$ TO \$1.000.000
$(1,7) 11$ \$1.000.001 TO \$1.500.000
$(0,9) 12 \$ 1.500 .001$ TO \$2.000.000
$(0,6) 13$ \$2.000.001 TO \$3.000.000
$(0,2) 14$ MORE THAN \$3.000.000
$(4,5) 15$ DON'T KNOW
$(4,2) 16$ NO ANSWER
Q.Socioeconomic level
$(2,1) \quad 1 \mathrm{ABC} 1$
$(7,6) \quad 2 \mathrm{C} 2$
$(34,7) 3$ C3
$(46,0) 4$ D
9,4) 5 E
R. Sex
$(48,1) 1$ MALE
$(51,9) 2$ FEMALE

