

QUESTIONNAIRE
SOCIAL STUDY AND OPINION POLL
May to June 1995
Work Document No 236
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1. Generally, considering all aspects of your life, how satisfied or dissatisfied do you feel at the moment?

(2%) 1 VERY DISSATISFIED
(16%) 2 DISSATISFIED
(24,%) 3 INDIFFERENT, NEITHER GOOD NOR BAD
(50%) 4 SATISFIED
(8%) 5 VERY SATISFIED
(0%) 8 don't know
(0%) 9 no answer

2. On this card there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest effort to solving? Indicate only 3 .

(19%) 01 PRICE RISES OR INFLATION
(12%) 02 CORRUPTION
(42%) 03 DELINQUENCY, ASSAULTS, ROBBERIES
(8%) 04 HUMAN RIGHTS
(27%) 05 EDUCATION
(28%) 06 EMPLOYMENT
(50,%) 07 POVERTY
(10%) 08 ENVIRONMENT
(30%) 09 DRUGS
(30%) 10 HEALTH
(24%) 11 SALARIES
(3%) 12 TERRORISM
(16%) 13 HOUSING
(0%) 16 don't know
(0%) 17 no answer

3. According to this scale, where would you put the current economic situation of the country?

- (6%) 1 VERY BAD
- (24%) 2 BAD
- (52%) 3 NEITHER GOOD, NOR BAD
- (17%) 4 GOOD
- (1%) 5 VERY GOOD
- (1%) 8 don't know
- (0%) 9 no answer

4. According to this scale, where would you put your current economic situation in comparison with a year ago?

- (3,0%) 1 MUCH WORSE
- (18%) 2 WORSE
- (50%) 3 THE SAME
- (26%) 4 BETTER
- (3%) 5 MUCH BETTER
- (0%) 8 don't know
- (0%) 9 no answer

5. Thinking of the future, what do you think your economic situation will be like in a year?

- (2%) 1 MUCH WORSE
- (12%) 2 WORSE
- (37%) 3 SAME
- (37%) 4 BETTER
- (9%) 5 MUCH BETTER
- (3%) 8 don't know
- (0%) 9 no answer

6. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?

- (48%) 1 PROGRESSING
- (37%) 2 STAGNATING
- (11%) 3 IN DECLINE
- (3%) 8 don't know
- (1%) 9 no answer

7. All governments have good and bad things about them. Taking into consideration all the good things and the bad of Eduardo Frei's current Government, what mark would you give it, from 1 to 7, 1 being terrible and 7 being excellent?

Average mark: 4,79

%

(1) 8 DON'T KNOW

(1) 9 NO ANSWER

8. Independently of your political position, do you approve or disapprove of the way Eduardo Frei is managing the Government?

(48%) 1 APPROVE

(23%) 2 DISAPPROVE

(23%) 3 NEITHER APPROVE NOR DISAPPROVE

(4%) 8 don't know

(2%) 9 no answer

9. I will now read you a list of topics that worry the Government. Please tell me what you think of the work of Eduardo Frei's government in dealing with them, on a scale of 1 to 7, 1 being very bad and 7 being excellent?

MANAGEMENT OF THE ECONOMY.	4,69
UNEMPLOYMENT	3,93
EDUCATION	4,71
PRICE RISES AND INFLATION	3,97
HEALTH	3,94
HOUSING	4,47
POVERTY	3,51
INTERNATIONAL RELATIONS	5,33
DELINQUENCY, ASSAULTS AND ROBBERIES	3,44
HUMAN RIGHTS	4,50
ENVIRONMENTAL POLLUTION	4,01
RELATIONSHIP WITH THE ARMED FORCES	4,78
CORRUPTION	3,99
CONGESTION AND TRAFFIC PROBLEMS	3,94
LABOUR PROBLEMS	4,09
DRUG ADDICTION AND TRAFFICKING	4,00

10. All Governments are exposed to pressures. In relation to the pressures of groups like the doctors, bus drivers, teachers and other, do you believe that Eduardo Frei's current Government has acted with firmness and ability or with weakness?

%

- (24) 1 WITH FIRMNESS
 (27) 2 WITH FIRMNESS AND ABILITY
 (42) 3 WITH WEAKNESS
 (6) 8 DON'T KNOW
 (2) 9 NO ANSWER

11. Now, as regards the following political alliances, which of them do you identify or sympathize with the most? With the alliance of the opposition parties or with the alliance of the Government's parties.

To people who first of all answered none, don't know know or no answer, insist on questioning them further with the following comment: «Right, which of the two alliances do you feel a little nearer to»? , and thus getting a second answer this way.

%

	Answer	1st 2nd
(15) 1 THE ALLIANCE OF THE OPPOSITION'S PARTIES	13	5
(50) 2 THE ALLIANCE OF GOVERNMENT'S PARTIES	46	11
(30) 3 NONE OF THEM	36	73
(2) 8 DON'T KNOW	4	6
(2) 9 NO ANSWER	2	5

12. Out of the following political parties that are represented on this card, which of them do you identify or sympathize with the most?

To people who first of all answered none, don't know know or no answer, insist on questioning them further with the following comment: «Right, which of the two alliances do you feel a little nearer to"? , and thus getting a second answer this way.

%

	1° answ.	2° answ.
(33) 1 CHRISTIAN DEMOCRACY (DC)	31	4
(9) 2 PARTY FOR DEMOCRACY (PPD)	8	2
(1) 3 COMMUNIST PARTY (PC)	1	0
(1) 4 RADICAL SOCIALIST DEMOCRATIC PARTY (PRSD)	1	0
(5) 5 SOCIALIST PARTY (PS)	5	1
(7) 6 NATIONAL RENOVATION (RN)	6	1
(5) 7 INDEPENDENT DEMOCRATIC UNION (UDI)	5	1
(2) 8 PARTY OF THE PROGRESSIVE CENTRE (UCCP)	1	0
(0) 9 ANOTHER: WHICH?	0	0

(34)	10 NONE	8	81
(2)	11 DON'T KNOW	3	6
(1)	12 NO ANSWER	1	3

13. Who would say you that the most important figure in the current opposition is?
14. And who would say you that the most important figure in the Conceracion is, except for President Eduardo Frei?
15. As you know, traditionally in our country people define their political positions as being nearer to the Left, Centre or Right. On this card different political positions are represented. Please indicate to me, which you identify or sympathize with the most?

	1 ^a mention	2 ^a mention
(16) 1 RIGHT	16	1
(10) 2 CENTER RIGHT	9	1
(15) 3 CENTER	15	1
(13) 4 CENTER LEFT	13	1
(12) 5 LEFT	11	1
(2) 6 INDEPENDENT	3	6
(27) 7 NONE	29	76
(3) 8 DON'T KNOW	4	10
(1) 9 NO ANSWER	1	3

16. I will now read you a list of people and I want you to tell me what you think of each one of them. If you have not heard of some of these people, please, tell me that you don't know them. Using the terms on this card, which term best describes your opinion of each one of them?

% positive evaluation + very positive of those known

(%)

- CARLOS BOMBAL	42
- ALEJANDRO FOXLEY	63
- EDUARDO FREI RUIZ TAGLE	68
- ANDRÉS ALLAMAND	47
- ALBERTO ESPINA	38
- SERGIO BITAR	26
- JOVINO NOVOA	27

- GLADYS MARIN	20
- JOAQUIN LAVIN	46
- FRANCISCO JAVIER ERRAZURIZ	35
- JOSÉ ANTONIO VIERA-GALLO	46
- PABLO LONGUEIRA	20
- GUTENBERG MARTINEZ	40
- HERNAN LARRAIN	31
- JORGE SCHAULSOHN	45
- ARTURO ALESSANDRI BESA (THE FORMER CANDIDATE)	41
- JAIME RAVINET	60
- ANDRÉS ZALDIVAR	47
- SERGIO DIEZ	27
- SERGIO ONOFRE JARPA	34
- CARLOS OMINAMI	42
- SOLEDAD ALVEAR	43
- SEBASTIAN PIÑERA	44
- GABRIEL VALDES	65
- RICARDO LAGOS	62
- MARIANA AYLWIN	50
- CAMILO ESCALONA	28
- EVELYN MATTHEI	37

17. Can you remember what positions the following public figures in Chile occupy...?
If you know it, please say so.

% EDUARDO ANINAT

(15) 1 TREASURY MINISTER

(10) 2 WRONG ANSWER

(75) 8 DON'T KNOW

(0) 9 NO ANSWER

% GABRIEL VALDES

(37) 1 PRESIDENT OF THE SENATE

(7) 2 WRONG ANSWER

(56) 8 DON'T KNOW

(0) 9 NO ANSWER

% EDMUNDO PÉREZ YOMA

(15) 1 MINISTER OF DEFENSE

(8) 2 WRONG ANSWER

(76) 8 DON'T KNOW

(0) 9 NO ANSWER

18. For each activity that I name, indicate to me if you do it frequently, sometimes or never. READ THE ACTIVITIES ONE BY ONE

18 a. LOOKING AT POLITICAL PROGRAMMES ON TELEVISION

%

(48) 1 NEVER

(43) 2 SOMETIMES

(9) 3 FREQUENTLY

(0) 8 DON'T KNOW

(0) 9 NO ANSWER

18 b. READING NEWS ABOUT POLITICS

%

(57) 1 NEVER

(34) 2 SOMETIMES

(10) 3 FREQUENTLY

(0) 8 DON'T KNOW

(0) 9 NO ANSWER

18 c. TALKING WITH FAMILY ABOUT POLITICS

%

(66) 1 NEVER

(27) 2 SOMETIMES

(7) 3 FREQUENTLY

(0) 8 DON'T KNOW

(0) 9 NO ANSWER

18 d. TALKING WITH FRIENDS ABOUT POLITICS

%

(68) 1 NEVER

(26) 2 SOMETIMES

(6) 3 FREQUENTLY

(0) 8 DON'T KNOW

(0) 9 NO ANSWER

19. I shall, now read you the names of a number of world figures and I should like you to tell me which country they belong to?

BILL CLINTON

%

- (68) 1 UNITED STATES
- (1) 2 another country
- (31) 8 don't know
- (0) 9 no answer

JOHN MAJOR

%

- (13) 1 ENGLAND
- (4) 2 another country
- (83) 8 don't know
- (1) 9 no answer

FELIPE GONZALEZ

%

- (33) 1 SPAIN
- (7) 2 another country
- (60) 3 don't know
- (0) 9 no answer

CARLOS SAUL MENEM

%

- (81) 1 ARGENTINEAN
- (1) 2 another country
- (18) 8 don't know
- (0) 9 no answer

20. Could you tell me the religion or church you belong to or feel nearest to?

%

- (72) 1 CATHOLIC
- (16) 2 EVANGELICAL
- (1) 3 ANOTHER CHRISTIAN CHURCH
- (1) 4 MORMON
- (1) 5 JEHOVA'S WITNESS
- (0) 6 JEWISH
- (0) 7 ANOTHER NON-CHRISTIAN RELIGION
- (7) 8 DON'T HAVE ANY RELIGION
- (0) 9 DON'T KNOW
- (0) 10 NO ANSWER

21. How frequently do you attend church or practice your religion?

%

- (27) 1 ONCE A WEEK OR MORE FREQUENTLY
- (18) 2 ONCE OR TWICE A MONTH
- (13) 3 TWO OR THREE TIMES A YEAR
- (22) 4 RARELY, FROM TIME TO TIME
- (21) 5 NEVER, HARDLY EVER
- (0) 8 DON'T KNOW
- (0) 9 NO ANSWER

22. What health system do you belong to or are you entitled to benefits?

%

- (42) 1 FONASA OR NATIONAL SYSTEM OF HEALTH SERVICE
- (26) 2 ISAPRE
- (3) 3 OTHER HEALTH SYSTEM (ARMED FORCES, ETC.)
- (10) 4 DON'T BELONG TO A HEALTH SYSTEM (I PAY EVERY TIME I RECEIVE ATTENTION)
- (18) 5 DON'T BELONG TO A HEALTH SYSTEM, BUT I MAKE USE OF THE PUBLIC ONE
- (1) 8 DON'T KNOW
- (0) 9 NO ANSWER

23. In general, considering your current health system, how satisfied or dissatisfied are you at the moment with....?

THE QUALITY OF THE SERVICE

%

- (9) 1 VERY DISSATISFIED
- (25) 2 DISSATISFIED
- (17) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER
- (41) 4 SATISFIED
- (5) 5 VERY SATISFIED
- (2) 8 DON'T KNOW
- (1) 9 NO ANSWER

or THE COST

%

- (10) 1 VERY DISSATISFIED
- (31) 2 DISSATISFIED
- (12) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER
- (40) 4 SATISFIED

- (3) 5 VERY SATISFIED
- (3) 8 DON'T KNOW
- (1) 9 NO ANSWER

or YOUR HEALTH PLAN COVER

%

- (9) 1 VERY DISSATISFIED
- (28) 2 DISSATISFIED
- (13) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER
- (37) 4 SATISFIED
- (3) 5 VERY SATISFIED
- (7) 8 DON'T KNOW
- (2) 9 NO ANSWER

24. As you know, there are poor people in Chile. Out of this list, which do you believe that are the two most frequent reasons that people are poor? INDICATE ONLY 2.

%

- (5) 1 BAD LUCK
- (35) 2 LAZINESS AND LACK OF INITIATIVE
- (43) 3 LACK OF EDUCATION
- (16) 4 LACK OF ECONOMIC HELP FROM THE GOVERNMENT
- (28) 5 BAD HABITS AND ALCOHOLISM
- (10) 6 BAD ECONOMIC POLICIES OF THE GOVERNMENT
- (9) 7 LACK OF GENEROSITY FROM THOSE WHO HAVE MORE
- (37) 8 FEW JOB OPPORTUNITIES
- (5) 9 BECAUSE THE PARENTS WERE ALSO POOR
- (12) 10 THE ABUSES OR INJUSTICES OF THE ECONOMIC SYSTEM
- (0) 11 OTHERS
- (0) 12 DON'T KNOW
- (1) 13 NO ANSWER

25. As you know, there are also people in Chile who are successful economically, that is to say they make enough money to have a comfortable life. Which of the following factors do you believe are the most important for the economic success of people? INDICATE ONLY 2.

%

- (28) 1 PERSONAL INITIATIVE
- (10) 2 LUCK
- (15) 3 FAITH IN GOD
- (39) 4 RESPONSIBLE WORK

- (21) 5 CONTACTS (RELATIVES, FRIENDS)
- (35) 6 EDUCATIONAL LEVEL
- (17) 7 THE ECONOMIC SITUATION OF THE PARENTS
- (5) 8 ECONOMIC HELP FROM THE STATE
- (4) 9 THE GOVERNMENT'S ECONOMIC POLICIES
- (15) 10 TO HAVE AN UNITED FAMILY WHICH SUPPORTS YOU
- (10) 11 MAKING MONEY IN A BAD WAY, DISHONESTLY OR INCORRECTLY.
- (0) 12 OTHERS
- (0) 13 DON'T KNOW
- (0) 14 NO ANSWER

SPECIAL TOPIC: THE ROLE AND POSITION OF WOMEN IN THE ECONOMIC AND SOCIAL SYSTEM

The questions corresponding to this special topic -from Q 26 to Q 46 - will be published later in another Work Document.

PERSONAL DATA SECTION

Now, please, and to finish, some personal data

A. How old are you?

- (19) 1 18-24
- (27) 2 25-34
- (19) 3 35-44
- (14) 4 45-54
- (21) 5 55 and over

B. Which is your civil status?

- (63) 1 MARRIED
- (24) 2 SINGLE
- (4) 3 LIVING WITH SOMEONE
- (4) 4 SEPARATED, DIVORCED
- (4) 5 WIDOW/ER
- (0) 9 NO ANSWER

C. Without taking into account years repeated, how many years of education do you have?

- (3) 1 NONE
- (6) 2 1 - 3
- (18) 3 4 - 7
- (12) 4 8 (completed Primary education)
- (18) 5 9-11
- (21) 6 12 (completed Secondary school)
- (17) 7 13-17
- (4) 8 18 or more
- (0) 9 NO ANSWER

D. Are you registered to vote?

- (87) 1 YES
- (13) 2 NO
- (0) 9 NO ANSWER

E. In your house do you have...?

a) CALEFONT OR WATER HEATER

%

- (51) YES
- (45) NO
- (0) DON'T KNOW
- (3) NO ANSWER

b) REFRIGERATOR

%

- (74) YES
- (25) NO
- (0) DON'T KNOW
- (2) DON'T ANSWER

c) CAR

%

(29) YES

(65) NO

(0) DON'T KNOW

(2) NO ANSWER

F. What is your main profession or occupation?

EMPLOYEE WITH A CONTRACT

%

(1) MANAGERS/EXECUTIVES

(1) ARMED FORCES

(15) EMPLOYEE

(8) MANUAL WORKER

(4) OTHERS WITH CONTRACT

(3) UNEMPLOYED, LOOKING FOR WORK

(31) HOUSEWIFE

(8) PENSIONER, RETIRED, INDEPENDENT MEANS

(5) STUDENT

(23) INDEPENDENT WORKER

What type of independent worker are you?

%

(1) INDEPENDENT MANUAL WORKER

(2) INDEPENDENT PROFESSIONAL

(6) INDUSTRIAL, SHOPKEEPER, BIG OR SMALL MANAGER

(4) CARRY ON SOME OCCUPATION (ELECTRICIAN, PLUMBER, ETC.)

(3) OCCASIONAL WORK

(5) AGRICULTURAL WORK (LABOURER)?

(2) OTHER. WHICH?

(0) NO ANSWER

G. Do you have children?

%

(78) YES

(22) NO

(0) DON'T KNOW

(0) NO ANSWER

H. Socioeconomic level

%

- (2) ABC1
- (6) C2
- (37) C3
- (44) D
- (10) E

I. Sex

%

- (49) MALE
- (51) FEMALE